

Personalised Care QNI Event

Friday 18th Jan 2019

9:30 – 16:00

Sandy Park Conference Centre - Exeter

AGENDA

Chair: Michelle Mello, National Clinical Lead, Personalised Care Group, NHS England
Crystal Oldman, Chief Executive, The Queen's Nursing Institute

Time	Title	
09:30 -10:00	Arrival and refreshment	
	Chair – Michelle Mello	
10:00 - 10:10	Welcome and purpose	Michelle Mello
10:10 - 11:00	What is personalised care and what does it mean to me? (include someone with lived experience – <i>Frances finding someone</i>)	Alf Collins, National Clinical Director, Personalised Care Group, NHS England
11:00 - 11:30	Capability, opportunity and motivation to deliver personalised care – where am I now?	Alf Collins, National Clinical Director, Personalised Care Group, NHS England
11:30 -11:45	Refreshment break	
11.45 - 12:05	Who's in the room? How do we network virtually?	Crystal Oldman, Sue Boran, Director of Nursing Programmes, QNI
12:05 - 12:25	Who cares about PAM?	Helen Cox-Davies, Queens Nurse
12:25 - 13:15	Lunch	
	Chair – Crystal Oldman	
13:15 - 13:45	What are the local opportunities to support delivery and how do you influence?	Frances Tippet
13:45 - 14:45	Workshops Attend 2 <ul style="list-style-type: none"> Shared decision making and personalised care and support planning Patient activation and health coaching Social prescribing and community based approaches Personal health budgets and integrated personalised care 	TBC by Frances T
14:45 - 15:00	Refreshment break	
15:00 - 15:50	Developing your pledge and follow up <ul style="list-style-type: none"> Individual Practice/team Organisational Pan organisational 	Michelle Mello & Sue Boran
15:50 - 16:00	Chairs' reflections and close	Crystal Oldman & Michelle Mello