



South West  
Academic Health  
Science Network



# Models of Care Portal



[modelsofcare.co.uk](https://modelsofcare.co.uk)

The Models of Care portal is a web platform developed as part of the programme to support workforce sustainability.

The interactive information portal maps the characteristics of new models of provision and shares the learning, tools and achievements of health and care organisations.

[swahsn.com](https://swahsn.com)

## Challenge identified and actions taken:

In collaboration with the Primary Care Team at NHS England South (South West), the SW AHSN have developed a new online resource showcasing examples and practical resources to support a sustainable health and care system.

Intended to reflect the aspirations of the Five Year Forward View and General Practice Forward View; information categories are organised to replicate the Ten High Impact Actions.

The Models of Care portal was initiated in the South West and has been created in response to the need stated by primary care colleagues for a tool to record examples of innovation and general practice.

The portal will be used to identify ongoing innovations and diversifications within practices, record workforce data, consider current sustainability, develop ideas for case studies on examples of good practice, and review information for publication to aid shared learning.

Bespoke features of the portal include a secure Collaboration Space which allows groups to create their own safe space for open working and the General Practice Workforce Analysis Tool, a simple to use front end to the NHS Digital Primary Care Workforce Census dataset.

## Impacts/Outcomes

- A unique online resource available across the NHS aimed to improve collaboration
- A single electronic platform showcasing innovations and diversifications
- Championing shared learning
- Encompasses Quality Improvement (QI) methodologies
- Essential to promoting general practice as the future of integrated service delivery
- Aids understanding of what partners are doing to support a sustainable health and care system
- Achieves clarity over roles and responsibilities and ownership of the issues

## Tips for adoption

To succeed the Models of Care portal needs to reflect what health and care colleagues across the system want from a unique online space; ideas for spread and development to encourage adoption of the portal as the 'go to' online resource for the NHS are always welcome as the portal will be constantly evolving.

## Plans for the Future

The content of the Models of Care portal needs to expand to increase the benefits of utilising the site. Examples of innovations, resources and case studies to show case on the portal are always welcomed by the Development Team. Guides on the easy usability of

**"By working together we can make this the 'go to' resource for everyone involved in the many challenges faced by primary care."**

– Julia Cory, Head of Primary Care - Devon, Cornwall and Isles of Scilly, NHS England

the Collaboration Space and General Practice Workforce Analysis Tool are available and will be updated to reflect the needs of users. The portal provides a signposting tool to other organisations to improve collaboration and education, colleagues are encouraged to share their suggestions for links with the Development Team.

## Patients and Public

The portal is available publicly online, whilst some elements require sign in, the interactive maps overlaid with different projects – Pioneers, Vanguard and groups of practices plus the case studies provide an opportunity to showcase the diversifications and innovations ongoing to the public. Patient Participation Groups for practices could access their own collaboration spaces.

## Which national clinical or policy priorities does this example address?

- General Practice Forward View including the Ten High Impact Actions
- Five Year Forward View
- 10 Point Plan

For more information call 01392 247903 or email [info@swahsn.com](mailto:info@swahsn.com)